



COVID-19 Statement (as of 3/16/2020)

Thank you for trusting Instant Cash and Access 2 Cash to help with financial needs. We thank you for choosing us to assist you in these challenging times. As COVID-19 (coronavirus) spreads throughout the U.S. and around the world, we want you to rest assured that the health and safety of our customers and employees remains our highest priority. We are closely monitoring the latest from the State of Michigan and the CDC and taking the necessary precautions to limit the spread of the disease. You can stay informed by regularly visiting Michigan.gov/Coronavirus and/or CDC.gov/Coronavirus.

We want to share a few of the ways we are making sure we are here if you need us, and we extend our thoughts to anyone already affected by coronavirus.

What We're Doing

We have taken a number of precautionary measures across our stores with a focus on continuing to provide you the same exceptional service in a safe environment:

- Our leadership team is closely monitoring the latest from the CDC, State, and Local public health agencies, to guarantee we are following best practices and recommendations for the health and safety of our customers, employees and communities.
- We have implemented additional cleaning procedures in our stores and are counseling employees on additional steps they can take to protect their health and yours.

We're Here for You

- **Take care of yourself.** Follow the [CDC's recommendations](https://www.cdc.gov/coronavirus/2019-ncov/symptoms/testing.html) for common-sense prevention, including washing your hands frequently; staying home when sick; and avoiding touching your face, contact with sick people and attendance at large events.
- **We're a phone call away.** If you have questions about our services or need assistance, including with an existing loan, contact your local store.
- **Be on your guard for loan scams.** Unregulated operators and scammers look for opportunities to lure you with too-good-to-be-true services. Be suspicious about any requests for personal information by email or demands for money to be wired or prepaid debit card information provided.

We will continue to monitor this evolving situation, as we all work together to limit the spread of coronavirus. Please know that your health and safety and that of our employees comes first, alongside our commitment to providing you the support you need to move forward. Please check our website at www.access2instantcash.com or Facebook page at <https://www.facebook.com/access2instantcash/> for further updates.